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Contaminants, that may be present in **source** water include:

- **Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- **Inorganic contaminants**, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic discharges, oil and gas production, mining or farming.
- **Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.
- **Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- **Radioactive contaminants**, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which provide the same protection for public health.

Source Water Assessment: The State performed an assessment of our Lake Michigan source water in 2003 and completed it in 2004 to determine the susceptibility or the relative potential of contamination. The susceptibility rating is on a six-tiered scale from “very-low” to “high” based primarily on geologic sensitivity, water chemistry and contaminant sources.

The susceptibility of our source is “moderate”. A copy of the report can be obtained by contacting the Water Facilities Manager at 847-3487.

Health Effects of Lead: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing.

The Northwest Ottawa Water Treatment Plant is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking.

If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 800-426-4791 or at <http://www.epa.gov/safewater/lead>.

Methyl Tertiary-Butyl Ether (MTBE): This gasoline additive has contaminated some drinking water supplies across the country. Our drinking water does not contain MTBE.

FACT:
The Northwest Ottawa Water System Provided Over 2.1 Billion Gallons of Drinking Water in 2016

EnviroScape Environmental Education Models

The City of Grand Haven, Northwest Ottawa Water Filtration Plant and The Grand Haven – Spring Lake Sewer Authority are offering 4 models:

1. Watershed/Non-point Source Model
2. Coastal Model
3. Wetlands Model
4. Drinking Water & Wastewater Treatment Model.



These models are available as tools that demonstrate sources of water pollution and prevention. The good news is that they are free of charge to borrow and use. Below are example organizations that have used these models:

- Schools (3rd thru 6th Graders)
- Church's
- Environmental Groups
- Cub/Boy/Girl Scouts

All models have setup instructions and a teacher's guide.

Crockery Township

2016 Annual Drinking Water Quality Report

Northwest Ottawa Water System—City of Grand Haven, Grand Haven Charter Township, Village of Spring Lake, City of Ferrysburg, Spring Lake Township and Crockery Township

Crockery Township is pleased to present this year's Drinking Water Quality Report. This report is designed to inform you about the quality of the water we deliver to you everyday. Our constant goal is to provide you with a safe and dependable supply of drinking water. We are committed to ensuring the quality of your drinking water.



Pictured above is Grand Haven's Musical Fountain. Since 1962 the fountain has become a central feature of the Grand Haven waterfront area.

Water is collected through submerged intakes located several feet under the bottom of Lake Michigan and is pre-filtered as it enters the treatment facility. The natural sand above the intakes provide the pre-filter barrier which complements the plant's direct filtration process.

We are pleased to report that your drinking water is safe and meets the Federal and State of Michigan drinking water health standards. The Northwest Ottawa Water System (NOWS) treatment plant and the Crockery Township routinely monitor for a variety of dissolved mineral and organic substances in your drinking water pursuant to state and federal laws.

This report is designed to give you detailed information which will ensure you of the quality of your drinking water. The tables in this brochure show the results of this monitoring from January 1st through December 31st, 2016.

If you have any questions about this report or your drinking water, please contact the Water Facilities Manager Joe VanderStel at 847-3487 or jvanderstel@grandhaven.org.

Moreover, to provide you with an opportunity for public participation in decisions, some of which might affect drinking water quality. The public is invited to attend the quarterly NOWS Administrative Committee meetings held at the Grand Haven City Hall Council Chambers. You may call the City of Grand Haven for an up-to-date meeting schedule.

All drinking water, including bottled water, may be reasonably expected to contain at least a small amount of some contaminants. It's important to remember that the presence of these substances does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the

EPA's Safe Drinking Water Hotline at:
1-800-426-4791

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of cryptosporidium and other microbial contaminants are also available from the Safe Drinking Water Hotline.

The sources of drinking water (both tap and bottled water) include rivers, streams, lakes, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

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Parts per million (ppm) - A measurement of concentration. One part per million corresponds to one minute in two years.

Parts per billion (ppb) - A measurement of concentration. One part per billion corresponds to one minute in 2000 years.

Maximum Contaminant Level (MCL) - The "Maximum allowed" (MCL) is the highest level of contaminant that is allowed in drinking water. MCL's are set close to the MCLG's as feasible using the best available treatment technology.

Action Level (AL) - The concentration of a contaminant, which if exceeded, triggers treatment or other requirements, which a water system must follow.

Maximum Contaminant Level Goal (MCLG) - The "Goal" (MCLG) is the level of a contaminant in drinking water below, which there is no known or expected risk to health. MCLG's allow for a margin of safety.

Treatment Technique (TT) - A treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

NTU - Nephelometric Turbidity Unit. Turbidity level shall not exceed 0.3 NTU in 95% of the samples every month. This is the measurement of suspended material that is found in water. We monitor it because it is a good indicator of the effectiveness of our filtration system.

pCi/l - pico curies per liter (a measure of radioactivity).

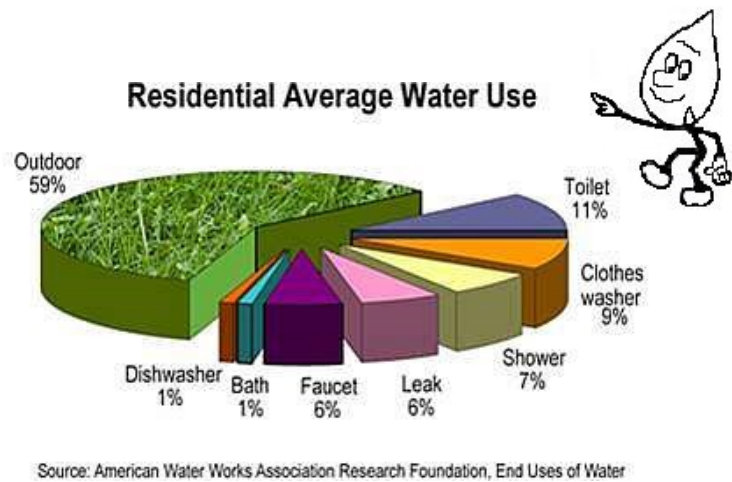
Unregulated Monitoring - Unregulated contaminants are those for which EPA has not established drinking water standards. Monitoring helps EPA to determine where these contaminants occur and whether it needs to regulate those contaminants.

Gross Alpha emitters, Radium 226 & 228 - Radionuclide contaminants that give off ionizing radiation. The state allows NOWS to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. All data is representative of the water quality, but some are more than one year old.

Maximum Residual Disinfectant Level - Means the highest level of a disinfectant allowed in drinking water, (MRDL). There is convincing evidence that an addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal - Means the level of drinking water disinfectant below which there is no known or expected risk to health (MRDLG). MRDLGs do not reflect the benefits of the use of disinfectant to control microbial contaminants.

Listed below are contaminants/substances detected in the Northwest Ottawa Water System. (Not listed are the hundreds of other contaminants for which we tested and that were not detected)



DID YOU KNOW?

- ◆ Only 3% of the tap water we use on a typical day is used for drinking.
- ◆ Households consume at least 50% of their water by lawn sprinkling.
- ◆ Toilets use the most water with an average of 27 gallons per person per day.

Tips on Outdoor Water Conservation

1. **Water your lawn only when it needs it.** A good way to see if your lawn needs watering is to step on the grass. If it springs back up when you move, it doesn't need water. If it stays flat, start sprinkling, but don't over water that lawn! As a general rule, you should only water your lawn every five to seven days during the summer. The experts say that most lawns require about one inch of water per week from rain or sprinkling.
2. **Deep soak your lawn.** When you do water, do it long enough for the moisture to soak down to the roots where it will do the most good. A light sprinkling can evaporate quickly and tends to encourage shallow root systems. Applying at least 0.1 to 0.2 inches for each irrigation event, instead of over water, can reduce turf disease and insects, depending on soil and temperature conditions.
3. **Water during the cool part of the day.** Early morning, generally, or prior to the highest temperature of the day is better than dusk since it helps prevent growth of fungus.
4. **Be rain smart.** Adjust your irrigation system as the seasons and weather change. Or better yet, install a shut-off device that automatically detects rain or moisture. These devices are inexpensive and enable you to take advantage of the water without having to pay for it.

REGULATED MONITORING AT THE CUSTOMER TAP							
Substance	Violation	Highest Level	Unit	Range of	MCL	MCLG	Likely Source of Contamination
Lead (from 2016)	No	2	ppb	0 to 4	AL=15	0	Corrosion of household plumbing systems Copper and Lead testing is performed once every three years and the highest level detected = 90th percentile. The next scheduled testing period is 2019.
Copper (from 2016)	No	270	ppb	19 to 446	AL=1300	1300	
REGULATED AND UNREGULATED MONITORING AT THE TREATMENT PLANT AND DISTRIBUTION SYSTEM							
Total Coliform/E. coli Bacteria	No	0% System Wide	Presence or Absence	Never detected	5% of monthly samples		Naturally present
Turbidity shall not exceed 0.3 NTU in 95% of the samples every month (point-of-entry)	No	0.08	NTU	0.03 to 0.08 Yearly Avg. = 0.04	1.0 (TT)		Soil runoff (Turbidity is a measure of the cloudiness of the water.)
Chlorine Residuals *NOWS/System wide avg.	No	1.9 *0.9	ppm	0.1 to 1.9	MRDL= 4.0	MRDLG = 4.0	Water additive used to control microbes *Based on a Running Annual Average (RAA)
Fluoride (point-of-entry)	No	0.8	ppm	1 sample/ year	4	4	Water additive that promotes strong teeth
Chloride	No	15	ppm	1 sample/ year			Runoff from fertilizer and septic tanks
Sodium	No	10	ppm	1 sample/ year			Mineral and nutrient erosion
Gross Alpha (2015)	No	2	pCi/L	(0.64±1.29) 1 sample/ 9 years	15	0	Erosion of natural deposits Past analysis records for Gross Alpha and Radium 226 & 228 are well below the MCL; therefore these will only need to be tested every 9 years
Radium 226 & 228 (2015)	No	2	pCi/L	(1.11 ± 0.91) 1 sample/ 9 years	5	0	
Barium (2010)	No	20	ppb	1 sample/ 9 years	200	200	
Selenium (2010)	No	1	ppb	1 sample/ 9 years	50	50	
Arsenic (2010)	No	Not Detected	ppb	1 sample/ 9 years	10	0	Runoff from fertilizer and septic tanks
Nitrate	No	Not Detected	ppm	1 sample/ year	10	10	
Available Cyanide	No	Not Detected	ppb	1 sample/ year	200	200	Discharge from steel metal factories; discharge from plastic and fertilizer factories
REGULATED MONITORING IN THE DISTRIBUTION SYSTEM							
Total Trihalomethanes (TTHM)	No	LRAA= 35	ppb	22 to 42	80	0	By-product of drinking water chlorination Compliance is based on a Locational Running Annual Average (LRAA)
Haloacetic Acids (HAA5)	No	LRAA= 27	ppb	17 to 39	60	0	